



Raul Guzman/TMS/Toyota

10/15/2007 03:00 PM

To Lilibeth Rodriguez/TDPR@TDPR

cc Mara Cruz/TDPR@TDPR, George Morino/TMS/Toyota@Toyota, Antonio Gonzalez/TDPR@TDPR, Richard Jung/TMS/Toyota@Toyota

bcc

Subject Re: Fw: TdPR Oil Gel VINs

Hi Lilibeth,

Sorry for the delay, I was out of the office last week.

Attached is the VIN list I used for my analysis. These are the 17,229 VINs TMS received from TMC for TdPR in reference to the Oil Gel SPA.

We originally received a VIN range from TMC and afterward we received a VIN list. The VINs found in this attachment are from the TMC VIN list.



TMS's TdPR VIN List for Oil Gel.xls

Also in reference to some upcoming projects, we would like to request Mail File data for the following items:

- ZL7 - Back up Camera: **26 vehicles**
- ZL8 - Front Nigh View Camera: **6 vehicles**
- ZTE - Sienna Door Check: **5,939 vehicles**
- 70F - Camry Floor Mat: **4,019 vehicles**

Please contact Richard Jung or myself if you have any questions or concerns.

Thank you,
Raul Guzman
Quality Compliance
Product Quality & Service Support
Toyota Motor Sales U.S.A., Inc
Office (310) 468-9283
Cell (310) 347-7330
Fax (310) 381-5793

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George Morino/TMS/Toyota



George Morino/TMS/Toyota

10/10/2007 03:38 PM

To Lilibeth Rodriguez/TDPR@TDPR

cc Mara Cruz/TDPR@TDPR, Raul Guzman/TMS/Toyota@toyota
Subject Re: Fw: TdPR Oil Gel VINs

Sorry Lilibeth:

Raul had a family emergency and had to leave on Sunday. He won't be back until next Monday.

Thank you for your understanding.

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392
Fax 310-468-3399

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Lilibeth Rodriguez/TDPR@TDPR

**Lilibeth
Rodriguez/TDPR@TDPR**
10/10/2007 01:12 PM

To Raul Guzman/TMS/Toyota@Toyota
cc Mara Cruz/TDPR@TDPR, George
Morino/TMS/Toyota@Toyota
Subject Fw: TdPR Oil Gel VINs

Lilibet Rodriguez
Customer Relations Manager
phone: 787.641.3800 ext. 1402
fax: 787.751.7492

----- Forwarded by Lilibeth Rodriguez/TDPR on 10/10/2007 04:11 PM -----

Lilibeth Rodriguez/TDPR
10/05/2007 06:00 PM

To Raul Guzman/TMS/Toyota@TOYOTA
cc Mara Cruz/TDPR@TDPR
Subject Re: Fw: TdPR Oil Gel VINs

Raul, I called you to confirm my question regarding the sludge vin list without success. Please confirm ASAP. Regards,

Lilibet Rodriguez
Customer Relations Manager
phone: 787.641.3800 ext. 1402
fax: 787.751.7492
Raul Guzman/TMS/Toyota@TOYOTA



**Raul
Guzman/TMS/Toyota@TOYO
TA**
10/02/2007 06:49 PM

To Lilibeth Rodriguez/TDPR@TDPR
cc Antonio Gonzalez/TDPR@TDPR, George
Morino/TMS/Toyota@Toyota
Subject Re: Fw: TdPR Oil Gel VINs

Hi Lilibet,

Sorry but I'm very busy on a new project, and it may take me a while to gather the information. But in the meantime if you could let me know what your looking for in this information it may speed things up on my end.

Gracias Lilibet!

Raul Guzman
Quality Compliance
Product Quality & Service Support
Toyota Motor Sales U.S.A., Inc
Office (310) 468-9283
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Fax (310) 381-5793

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Lilibeth Rodriguez/TDPR@TDPR

**Lilibeth
Rodriguez/TDPR@TDPR**
10/02/2007 08:48 AM

To Raul Guzman/TMS/Toyota@TOYOTA
cc Antonio Gonzalez
Subject Re: Fw: TdPR Oil Gel VINs 

Raul, the sludge campaign had two vin range, first sent in april (not sure) and the second (ammendment) sent on may 1, 2002. With which vin list yYou made the analysis? Please send a copy to Antonio and Mara. Regards,

Lilibet Rodriguez
Customer Relations Manager
phone: 787.641.3800 ext. 1402
fax: 787.751.7492
Raul Guzman/TMS/Toyota@TOYOTA



**Raul
Guzman/TMS/Toyota@TOYO
TA**
09/28/2007 04:53 PM

To Lilibeth Rodriguez/TDPR@TDPR
cc
Subject Fw: TdPR Oil Gel VINs

Here you go, have a great weekend!

Raul Guzman
Quality Compliance

Product Quality & Service Support
Toyota Motor Sales U.S.A., Inc
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Fax (310) 381-5793

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----- Forwarded by Raul Guzman/TMS/Toyota on 09/28/2007 01:52 PM -----



Raul Guzman/TMS/Toyota

09/17/2007 04:05 PM

To Lilibeth Rodriguez/TDPR

cc

Subject TdPR Oil Gel VINs

Hola Lilibet,

Here is an Excel document containing two VIN lists.

One sheet contains VINs which **do** match the TMS VIN list.
The second sheet contains VINs which **do not** match the TMS VIN list.

Please contact me if you have any questions.



TdPR VINs.xls

Regards,

Raul Guzman
Quality Compliance
Product Quality & Service Support
Toyota Motor Sales U.S.A., Inc
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